

Terms of Use and Consent for Patients and Caregivers

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HealthLoop System

HealthLoop, Inc. provides the HealthLoop® electronic follow up tool to improve care and service to its client Physician Practices. Patient will receive automated, email “Check-ins,” Reminders, and Care Instructions from the Patient’s Physician Practice(s). Communications may include questions about Patient’s condition – for example, pain, swelling, mood, or blood pressure. The Physician Practice(s) using HealthLoop may request and Patient may provide comments or photos. The Physician Practice(s) may elect, but are not required, to receive a summary of these responses to monitor Patient’s condition and/or recovery. IF YOU BELIEVE THAT YOU ARE EXPERIENCING A MEDICAL EMERGENCY OR NEED IMMEDIATE MEDICAL CARE, YOU SHOULD IMMEDIATELY CALL 911. Do not rely on electronic communications or communications through HealthLoop for immediate, urgent medical needs. If you believe you have any other non-urgent or non-emergency issue, question, or concern regarding your health or a medical condition, you should promptly contact your Physician Practice(s). Never delay or disregard medical or professional advice because of information you obtained through HealthLoop, or other communications you received through HealthLoop.

Patient information may be shared with Patient’s payor in order to facilitate the coordination of care, provision of benefits, or research on quality and cost of services. Patient is defined as the individual patient or the legal parent or guardian of the individual patient if the patient is under 18 years of age.

HealthLoop does not provide emergency medical or health services or advice. In the event of an emergency or if the HealthLoop system is unavailable, immediately contact your physician, go to the emergency room of the nearest hospital, or call for emergency help (e.g., dial 911 where 911 service is available).

HealthLoop, Inc., its directors, officers, principals, employees, contractors and agents do not recommend or endorse any specific tests, physicians, products, procedures,

opinions, or other information or content that may be contained in, linked to, or communicated through the HealthLoop electronic follow-up tool.

HealthLoop is intended for use by adults only. Neither HealthLoop, Inc. nor any of its directors, officers, principals, employees, contractors or agents of the foregoing is responsible for any use of or exposure to the HealthLoop electronic follow-up tool by children.

Agreement and Consent

Patient assumes the sole risk of using the HealthLoop electronic follow-up tool. By accepting these Terms of Use, Patient consents to using the HealthLoop follow up tool as part of Patient's care plan, and authorizes the transmission of Patient's Protected Health Information using HealthLoop. Patient may discontinue using HealthLoop at any time, for any reason.

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